

# International Parents & Families

## RESOURCES SHARED DURING AUGUST 2 PRE-ARRIVAL WEBINAR

Below are the resources shared during the webinar:

### › **23-24 Undergraduate Calendar**

Sessional dates for the Fall/Winter 2023-2024 including tuition fee deadlines and add/drop dates. (Does not apply to Osgoode Hall Law School, Faculty of Graduate Studies, Schulich School of Business)

### › **Student Account- Student Financial Services**

Your online student account is where you can view all transactions. [Learn to view and understand your financial statements](#). **Important to note:** If you have a negative balance on your account, that means you have a credit (i.e. you have over paid, or perhaps you received a refund for some reason). If you have a positive balance, that means you have an outstanding balance.

### › **Make Payments**

Instructions on how to make payments on your Student Account. Includes the link to make payments through CIBC International Student Pay.

### › **Refund Table**

Fall/Winter 2023-2024 refund table

### › **Orientation Week**

Orientation Week events are designed to be fun and interactive while immersing you into and familiarizing you with your new environment and friends.

### › **International and Exchange Student Orientation**

Join us in-person for an incredible opportunity to meet fellow international students, build community, and to learn all about important resources and services available to you at York University!

### › **GRAD@York: Navigating Grad Services Beyond Your Program!**

This event will be an opportunity for you to meet with our FGS team and campus partners, to learn about a variety of resources and services available to support your graduate journey.

### › **Immigration Documents to Carry with You**

Documents you should prepare and bring with you when traveling to Canada.

### › **University Health Insurance Plan (UHIP)**

Health insurance for international students. You can also view the recording of our UHIP pre-arrival [webinar](#) for more information.

› **York International Calendar**

Calendar of all important York International events and sessions.

› **Academic Advisors**

Information on academic advisors and locations by faculty.

› **ESL Open Learning Centre (OLC)**

The ESL OLC can help you improve your English language skills. We offer support for reading, writing, speaking and writing essays in English. Our experts are ready to help you better understand your assignments, expand your vocabulary and learn English grammar.

› **Career Centre**

We are a team of professionals who work with students, alumni, staff, faculty, and employers to support students and new graduates (up to two years after graduation) in the development of career self-management skills.

› **Peer-Assisted Study Sessions (PASS)**

Peer-Assisted Study Sessions, or PASS, are a very effective way to help LA&PS students succeed in challenging courses. In these free study sessions, you'll work as a team with other students to break down complex ideas, develop smarter (and faster!) study methods, practise problem-solving, develop learning strategies and prepare for exams.

› **Student Numeracy Assistance Centre at Keele (SNACK)**

SNACK provides support to students in LA&PS courses that involve math, stats and Excel. Whether you are enrolled in finance, accounting, marketing, or economics classes, you've come to the right place for student-friendly numeracy assistance. Our goal is to help students become experts in a variety of math concepts - from basic and linear algebra, to complex statistics, tricky equations, calculus and more.

› **Student Papers and Academic Research Kit (SPARK)**

SPARK is your guide to successful academic papers.

SPARK modules are: 8 – 10 minutes each, focus on research, writing and learning, include examples, templates, videos and more.

› **Student Counselling, Health, & Well-being (SCHW)**

Student Counselling, Health & Well-being (SCHW) is a student service department within the Division of Students at York University. SCHW's dynamic team of health care professionals, peer health educators, and support staff collaborate to provide a range of health and well-being services that foster academic success, student development and an engaged community at York University. The primary aim of SCHW is to support students in realizing and developing their personal potential and manage the demands of university life. Achieving the aim requires that SCHW provides a safe and supportive space in which all students at York have equitable access to services that support their success and well-being.