Land Acknowledgement

York University recognizes that many Indigenous Nations have longstanding relationships with the territories upon which York University campuses are located that precede the establishment of York University.

York University acknowledges its presence on the traditional territory of many Indigenous Nations. The area known as Tkaronto has been care taken by the Anishinabek Nation, the Haudenosaunee Confederacy, and the Huron-Wendat.

It is now home to many First Nation, Inuit and Métis communities. We acknowledge the current treaty holders, the Mississaugas of the Credit First Nation. This territory is subject of the Dish with One Spoon Wampum Belt Covenant, an agreement to peaceably share and care for the Great Lakes region.

Centre for Indigenous Student Services: https://aboriginal.info.yorku.ca/about-us/

Native Land Digital: https://native-land.ca/
Zoom Etiquette

Links will be shared in the chat during the presentation

Ask us questions using the Q&A Feature

This webinar is being recorded
York International Full-time, and Student Staff Team:

Yoojin Lee (she/her)
INTERNATIONAL STUDENT EXPERIENCE COORDINATOR
ORIENTATION AND TRANSITION PORTFOLIO

Kate Phan (she/her)
STUDENT SUCCESS
STUDENT COORDINATOR

Sharneela Inesa (She/her)
ORIENTATION AND TRANSITION
STUDENT COORDINATOR
By the end of this webinar, new incoming international students will have more knowledge about:

- The key dates and deadlines for your student.
- Important items and documents your student needs to bring to Canada.
- The resources available to support your student at York University.
Agenda for Today:

- Key Dates and Deadlines
- Immigration
- University Health Insurance Plan (UHIP)
- Available Support at York University
- Questions & Answers
# Tuition Fee Deadlines

## Financial Deadlines

<table>
<thead>
<tr>
<th>Description</th>
<th>FALL (TERM F)</th>
<th>YEAR (TERM Y)</th>
<th>WINTER (TERM W)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fees due for Fall and Year course enrolments and program-based undergraduate programs</td>
<td>September 10</td>
<td>September 10</td>
<td></td>
</tr>
<tr>
<td>First half of residence and meal plan fees due</td>
<td></td>
<td>September 10</td>
<td></td>
</tr>
<tr>
<td>Fees for Winter undergraduate course enrolments are due</td>
<td></td>
<td>January 10</td>
<td>January 10</td>
</tr>
<tr>
<td>Second half of fees for residence charges and meal plans are due</td>
<td></td>
<td>January 10</td>
<td></td>
</tr>
<tr>
<td>Deadline for reassessment at the domestic tuition rate for the current Winter term only</td>
<td></td>
<td></td>
<td>January 31</td>
</tr>
</tbody>
</table>
How to Pay Your Tuition Fees

As an international student, you may pay your tuition via:

- **Convera**
- **CIBC International Student Pay**

- This allows you to pay in your preferred currency from your preferred bank account

York University has partnered with two providers (CIBC International Student Pay and Convera, formerly WU GlobalPay) who offer secure online portals for International Students to make payments for course/program fees, residence, health care and UHIP charges appearing on their Student Account Online Statement.

These portals provide the following benefits:

- Easily make payments in your preferred currency;
- Access competitive foreign exchange rates;
- Multiple payment options; and
- Student support provided by the service provider.

You can compare both for payment options and rates, and choose the best one that meets your needs.
International Student Pay provides an interactive platform for students to pay their fees to York University in their preferred currency using our competitive FX rates from anywhere in the world, at any time.

**Enhanced Student Experience**
Pay your fees to York University in your preferred currency using our quick and easy portal.

**Competitive Foreign Exchange Rates**
With CIBC International Student Pay, you have access to competitive foreign exchange rates offered exclusively to York University students.

**Trusted Partner**
Strong partnership between York University and CIBC for processing your payments and refunds.

**End-to-End Support**
CIBC International Student Pay provides payment status updates and reminders to facilitate timely payment. We offer 24/7 support via studenthelp@cibc.com.

**Methods of Payment Available**
CIBC offers 8 different payment methods to students and payers.

1. **Bank Wire**
2. **VISA Card**
3. **Mastercard**
4. **EFT**
5. **ACH**
6. **China Union Pay**
7. **WeChat**
8. **AliPay**
WIN $300!

Pay your tuition through CIBC International Student Pay and enter for a chance to win a $300 Prepaid card!

1. Pay through CIBC International Student Pay
2. Receive an email confirmation once your payment has been processed
3. Enter before September 10 for a chance to win!

Make a payment between August 01 - September 10 and you will automatically enter the draw.

5 cards to be won - winners will be announced on September 25.

*The campaign is run and managed by York University. The winners will be selected by York University.
## Add/Drop Dates

### Add/Drop Deadlines

<table>
<thead>
<tr>
<th></th>
<th>FALL (TERM F)</th>
<th>YEAR (TERM Y)</th>
<th>WINTER (TERM W)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last date to add a course without permission of instructor (also see Financial Deadlines)</td>
<td>September 20</td>
<td>September 20</td>
<td>January 22</td>
</tr>
<tr>
<td>Last date to add a course with permission of instructor (also see Financial Deadlines)</td>
<td>September 28</td>
<td>September 28</td>
<td>January 31</td>
</tr>
<tr>
<td>Drop deadline: Last date to drop a course without receiving a grade (also see Financial Deadlines)</td>
<td>November 8</td>
<td>February 8</td>
<td>March 11</td>
</tr>
<tr>
<td>Course Withdrawal Period (withdraw from a course and receive a grade of “W” on transcript – see note below)</td>
<td>November 9 - December 5</td>
<td>February 9 - April 8</td>
<td>March 12 - April 8</td>
</tr>
</tbody>
</table>
# Refund Dates

<table>
<thead>
<tr>
<th>COURSE TERM DATES</th>
<th>TERM F</th>
<th>TERM Y</th>
<th>TERM W</th>
<th>TERM WL</th>
<th>TERM WS</th>
</tr>
</thead>
<tbody>
<tr>
<td>100%</td>
<td>Up to and including Sep 12</td>
<td>Up to and including Sep 12</td>
<td>Up to and including Jan 14</td>
<td>Up to and including Jan 28</td>
<td>Up to and including Jan 14</td>
</tr>
<tr>
<td>80%</td>
<td>Sep 13 - 19</td>
<td>Sep 13 - 19</td>
<td>Jan 15 - 21</td>
<td>Jan 29 - Feb 4</td>
<td>Jan 15 - 21</td>
</tr>
<tr>
<td>70%</td>
<td>Sep 20 - 26</td>
<td>Sep 20 - 26</td>
<td>Jan 22 - 28</td>
<td>Feb 5 - 11</td>
<td>Jan 22 - 28</td>
</tr>
<tr>
<td>60%</td>
<td>Sep 27 - Oct 3</td>
<td>Sep 27 - Oct 3</td>
<td>Jan 29 - Feb 4</td>
<td>Feb 12 - 18</td>
<td>Jan 29 - Feb 4</td>
</tr>
<tr>
<td>50%</td>
<td>Oct 4 - 10</td>
<td>Oct 4 - 10</td>
<td>Feb 5 - 11</td>
<td>Feb 19 - 25</td>
<td>Feb 5 - 11</td>
</tr>
<tr>
<td>40%</td>
<td>Oct 11 - 17</td>
<td>Oct 11 - 17</td>
<td>Feb 12 - 18</td>
<td>Feb 26 - Mar 3</td>
<td>Feb 12 - 18</td>
</tr>
<tr>
<td>30%</td>
<td>Oct 18 - 24</td>
<td>Oct 18 - 24</td>
<td>Feb 19 - 25</td>
<td>Mar 4 - 10</td>
<td>Feb 19 - 25</td>
</tr>
<tr>
<td>10%</td>
<td>Nov 1 - 7</td>
<td>Nov 1 - 7</td>
<td>Mar 4 - 10</td>
<td>Mar 18 - 21</td>
<td>Mar 4 - 10</td>
</tr>
<tr>
<td>0%</td>
<td>Nov 8 onward</td>
<td>Nov 8 onward</td>
<td>Mar 11 onward</td>
<td>Mar 22 onward</td>
<td>Mar 11 onward</td>
</tr>
</tbody>
</table>

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Fall 2023 International and Exchange Student Orientation

Shopping Essentials with York International

- Sunday, August 27
- 12:00pm – 5:00pm

Join us on some shopping trips to purchase all the essentials you may need. Round trips from York University's Keele campus to nearby shopping centers will be organized for new international students.

You will need to register!
Registration ends August 14 at 9am.
Fall 2023 International and Exchange Student Orientation

International and Exchange Student Orientation

Monday, August 28
8:30am – 1:00pm

Join us in-person for an incredible opportunity to meet fellow international students, build community, and to learn all about important resources and services available to you at York University!

You will need to register!
Registration ends August 14 at 9am.
Fall 2023 International and Exchange Student Orientation

International and Exchange Student Orientation (Alternate Day 1)
*This is open only for new incoming international students who are arriving at York University after August 28th.*

- Friday, September 8
- 10:00am – 3:00pm

Join us in-person for an incredible opportunity to meet fellow international students, build community, and to learn all about important resources and services available to you at York University!

- You will need to [register](#)!
- Registration ends August 25 at 9am.

International and Exchange Student Orientation (Alternate Day 2)
*This is open only for new incoming international students who are arriving at York University after September 8th.*

- Thursday, September 14
- 10:00am – 3:00pm

Join us in-person for an incredible opportunity to meet fellow international students, build community, and to learn all about important resources and services available to you at York University!

- You will need to [register](#)!
- Registration ends August 31 at 9am.
Faculty of Graduate Studies (FGS)

GRAD@YORK: NAVIGATING GRAD SERVICES BEYOND YOUR PROGRAM!

› Tuesday, September 5th
› 12:00pm – 1:30pm

This event will be an opportunity for you to meet with our FGS team and campus partners, to learn about a variety of resources and services available to support your graduate journey.

Register here!
Immigration

Samantha Yan

INTERNATIONAL STUDENT ADVISOR & IMMIGRATION SPECIALIST

YORK
Agenda

- Introduction of International Student Advisors
- Documents required for entry
- What to expect on arrival
- Tips on entry examination
- Things to check for study permit

Pre-Arrival Webinar-Arriving at the Canadian Border
August 3, 2023, 9AM EST
Sign up via the York International Calendar
Introduction

Your international student advisors are all licensed to provide immigration advice.

We can help with questions on:
• Study permits
• Visa/eTA
• On/off campus work authorization
• Work permits
• Permanent residence, etc

Only a licensed person can give immigration advice.
Need immigration help?

Bookmark and check the [YT events calendar](https://yorkinternational.yorku.ca/international-student-advising/) regularly for specific workshops for new international students and virtual drop-in advising sessions where you can ask quick questions. **Drop-in advising is currently the best and fastest way to get in touch with an International Student Advisor and Immigration Specialist.**

Visit York International’s [Immigration Application Resources](https://yorkinternational.yorku.ca/international-student-advising/) webpage where you will find important information resources applicable to your status as an international student in Canada.

Meet with an advisor at our office at 200 York Lanes during advisor hours. You can join the advising queue via [QLess](https://yorkinternational.yorku.ca/international-student-advising/) and wait where you like. No appointment is needed.

We encourage students to attend drop-in virtual advising so that we can speak with you directly to share information that you need. However, you may also reach us by email at iadvisor@yorku.ca.

Website: [https://yorkinternational.yorku.ca/international-student-advising/](https://yorkinternational.yorku.ca/international-student-advising/)
Important Documents

- Letter of Introduction (LOI)
- Temporary Resident Visa
- Check the expiry date!

Do not finalize your travel plans until you have received your Letter of Introduction and Temporary Resident Visa.
Documents to Carry With You

HAVE THE FOLLOWING DOCUMENTS READILY AVAILABLE. **DO NOT PLACE THEM IN YOUR CHECKED LUGGAGES:**

- Passport
- Letter of Introduction (AKA Port of Entry Letter)
- Temporary Resident Visa (TRV) or Electronic Travel Authorization (eTA)
- York University **offer of acceptance letter** OR **proof of enrollment** if you have begun your program remotely
  - Your letter of Acceptance can be downloaded under “admission letter” on [MyFile](#)
  - Your proof of enrollment can be downloaded [here](#)
- **Proof that you have enough money to support yourself during your stay**
  - Clear and legible printouts of bank statements, GIC, etc.
  - Scholarship letters
  - If you have prepaid your tuition, you can download and print your [student account statement](#) online
- Valid immigration medical results ([if you need one](#))
- Address where you will be staying and important phone numbers
- Travel and health insurance to cover your trip to Canada (optional)
- Medical and immunization records (optional)
- Some cash in Canadian Dollars (optional)

**Reminders**

1. Scan, take photos, or make photocopies of your important documents.
2. Be sure to have access to your *Passport York* and *MyFile*.
What to expect when you arrive in Canada

- Due to peak travel season, you may experience longer border processing wait times in order to complete all necessary paperwork.
- All passengers must complete entry examination at customs before proceeding to baggage claim area.
- A border services officer (BSO) will direct you to where you need to go to complete your study permit application. Some airports have a special processing area for international students arriving in Canada. Please watch for signage that may be directing you to this designated area.
- At entry examination, you may be asked basic questions about your identity, citizenship, residency, purpose of entry, length of stay, etc. and you could also be asked more in-depth questions about your eligibility and admissibility.
- Study permit is issued at the conclusion of entry examination.
Tips on entry examination

- **Answers questions asked by the officer truthfully.**
  - Familiarize yourself with your own application.
  - Only answer what was asked and to the point.
  - If you do not know the answer or are unsure, say “I think...” or “I am not sure”.

- If you do not understand the question or did not hear the question properly, you can ask the officer to repeat or rephrase.

- Have your documents readily accessible to help streamline the examination.

- Be respectful and cordial.

Misrepresentation is a serious immigration offence.
Things to check for on study permit

- Check your study permit carefully and inform the CBSA Officers of any mistakes immediately.

- Your study permit is usually valid until the end of your program plus 90 days, or until your passport expires. *IRCC Officers have the discretion to determine the length of your authorized stay.

- Have a reminder system for your study permit and visa expiry dates and be sure to extend them before they expire!

- If you need to make changes or corrections to your study permit after entry, you must apply to change or amend your study permit.

Check your personal information carefully

Know your expiry date!

Check the conditions for work authorization
University Health Insurance Plan

Liuqing Chen
INTERNATIONAL STUDENT SERVICES COORDINATOR
Students' Total Health Coverage

UHIP

- Administered by York International
- A mandatory health plan covering basic medical costs:
  - Hospital service
  - Clinic visits
  - Lab services
  - Emergency services
  - Etc.

UHIP is mandatory for all international students in Ontario.

Extended Health Plan

- Administered by the student union
- Not mandatory, covering healthcare services that NOT covered by UHIP:
  - Dentist
  - Prescription medication
  - Massage therapy
  - Etc.

- Most foreign health insurance coverages might not cover everything.
University Health Insurance Plan (UHIP)

Mandatory healthcare plan covering basic medical costs. Specifically tailored for international students to provide them with similar coverage to the government healthcare plan (OHIP).

Eligible for coverage:
- International degree students registered as active
- Exchange students
- Students in DIAc program
- IVRT
- Some visiting scholars
- Dependent(s) of students/scholars listed above

Cost: $63 per month (per person)

Coverage period for 2023-2024: September 1, 2023 to August 31, 2024

Eligible students are automatically enrolled and renewed

Dependents, IVRTs, and visiting scholars are NOT automatically enrolled and renewed – please apply manually.
What does UHIP cover?

- Hospital services in Ontario;
- Physician’s services (family doctor/GP/specialist);
- Eye and vision care (limited);
- Services by other practitioners (pre-approval may needed);
- Diagnostic and lab services;
  - X-Rays
  - Ultrasounds/sonograms
  - Bloodwork
- Ambulance in Ontario;
- Oral and maxillofacial surgery (pre-approval needed);
- Emergency services outside of Ontario / out of Canada (limited).

Full list and details available on UHIP website
Keep dependent(s) enrolled on time!

**UHIP COVERAGE FOR INTERNATIONAL STUDENTS' DEPENDENT(S) IS MANDATORY**

- Adding coverage for dependent(s) is mandatory and must be done within 30 days of their arrival in Canada
  - Or a **$500 late fee** will apply per UHIP policy
- Renewing coverage for dependent(s) is also mandatory and must be done within 30 days of their coverage expiry date (see coverage card),
  - Or a **$500 late fee** will apply per UHIP policy

---

- **For example**, your coverage ends on August 31, 2024. Your dependent(s)’ coverage has the same coverage period as yours. At the beginning of the Fall 2024 term, your coverage will be renewed automatically, but your dependent(s)’ will **not**. You need to renew their coverage using the UHIP Application Form before September 30, 2024.
Extended Health Plan

- Eligible students may be enrolled automatically – check with the admin
- Provides coverage for medical costs not covered by UHIP:
  - Prescription medication;
  - Dentist;
  - Chiropractor;
  - Eyeglasses;
  - Psychologist;
  - Massage therapy;
  - Etc.
- Health coverage provided by employers are typically extended health plan.

UNDERGRADUATE
York Federation of students (YFS)

GRADUATE (NON-TA)
York University Graduate Student Association (YUGSA)

GRADUATE (TA)
CUPE 3903

Email:
healthplan@yfs.ca for more information and help

Email:
health@yugsa.ca for more information and help

Email:
ehb3903@gmail.com for more information and help
Available Support at York University

Sharneela Aarin Inesa
Orientation and Transition Student Coordinator

- York International
- Academic Advisors
- Student Support & Advising
- ESL OLC
- Career Centre
- Academic Resources (PASS, SNACK, SPARK)
- SCHW
Available Support at York University

York International
York International is here to assist all international students, as well as domestic and international students who wish to study or work abroad. We provide services such as immigration advising, UHIP information, and study abroad information. We also provide various types of programming that supports international students throughout their time at York University.

Academic Advisors
Academic advisors are knowledgeable experts who can guide students with necessary information and resources to succeed in their academic careers and enable students to make the right academic decisions.

Student Support & Advising
Academic Advising is a key service that provides students the opportunity to work closely with a knowledgeable expert and access the information and guidance they need to succeed in their academic careers. It is also a support resource that enables students to speak with advisors who can help them make the right academic decisions.

ESL OLC
The ESL OLC can help you improve your English language skills. We offer support for reading, writing, speaking and writing essays in English. Our experts are ready to help you better understand your assignments, expand your vocabulary and learn English grammar.
Available Support at York University

Career Centre
If you are looking for a job or wondering about exploring career options, the Career Centre has several networking events and webinars to help students explore careers and job search. You can find additional resources on their website, speak with a peer at the career lounge or book an appointment with a career professional to further help you plan your career.

Academic Resources (PASS, SNACK, SPARK)
PASS: Peer-Assisted Study Sessions
SNACK: Student Numeracy Assistance Centre at Keele
SPARK: Student Papers & Academic Research Kit

Student Counselling, Health, & Well-being (SCHW)
SCHW’s dynamic team of health care professionals, peer health educators, and support staff collaborate to provide a range of health and well-being services that foster academic success, student development and an engaged community at York University. The services available are:
• Keep.me Safe
• Good2Talk
• Virtual Health Clinic
Questions & Answers
Upcoming Webinars:

- **Arriving at the Canadian Border**
  - August 3

- **Ask me Anything (AMA) with International Student Ambassadors**
  - August 8

- **Supports at YU**
  - August 9