

**Pre-Arrival Webinar Series:  
International Parents  
and Families**

WEDNESDAY AUGUST 2, 2023

YORK 



# Land Acknowledgement

York University recognizes that many Indigenous Nations have longstanding relationships with the territories upon which York University campuses are located that precede the establishment of York University.

York University acknowledges its presence on the traditional territory of many Indigenous Nations. The area known as Tkaronto has been care taken by the Anishinabek Nation, the Haudenosaunee Confederacy, and the Huron-Wendat.

It is now home to many First Nation, Inuit and Métis communities. We acknowledge the current treaty holders, the Mississaugas of the Credit First Nation. This territory is subject of the Dish with One Spoon Wampum Belt Covenant, an agreement to peaceably share and care for the Great Lakes region.



*The Indigenous Students' Association at York's (ISAY) 21st All Nations Pow Wow*

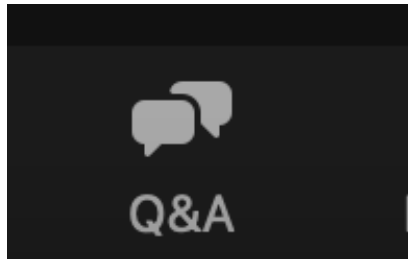
**Centre for Indigenous Student Services:** <https://aboriginal.info.yorku.ca/about-us/>

**Native Land Digital:** <https://native-land.ca/>

# Zoom Etiquette



**Links will be shared in the chat during the presentation**



**Ask us questions using the Q&A Feature**



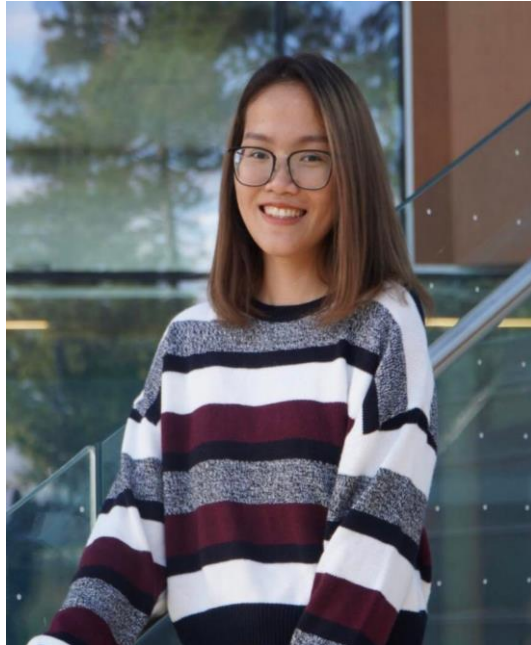
**This webinar is being recorded**

# York International Full-time, and Student Staff Team:



Yoojin Lee (she/her)

**INTERNATIONAL STUDENT  
EXPERIENCE COORDINATOR**  
**ORIENTATION AND  
TRANSITION PORTFOLIO**



Kate Phan (she/her)

**STUDENT SUCCESS  
STUDENT COORDINATOR**



Sharneela Inesa (She/her)

**ORIENTATION AND TRANSITION  
STUDENT COORDINATOR**



## Webinar Outcomes

By the end of this webinar, new incoming international students will have more knowledge about:

- *The key dates and deadlines for your student.*
- *Important items and documents your student needs to bring to Canada.*
- *The resources available to support your student at York University.*

# Agenda for Today:

- Key Dates and Deadlines
- Immigration
- University Health Insurance Plan (UHIP)
- Available Support at York University
- Questions & Answers

# Tuition Fee Deadlines

## ✓ Financial Deadlines

	FALL (TERM F)	YEAR (TERM Y)	WINTER (TERM W)
Fees due for Fall and Year course enrolments and program-based undergraduate programs	September 10	September 10	
First half of residence and meal plan fees due		September 10	
Fees for Winter undergraduate course enrolments are due		January 10	January 10
Second half of fees for residence charges and meal plans are due		January 10	
Deadline for reassessment at the domestic tuition rate for the current Winter term only			January 31

# How to Pay Your Tuition Fees

## Student Financial Services - Your Student Account

SFS Home

View & Understand Your Statement

**How & When to Pay**

Overdue Balances

CONTACT

York University has partnered with two providers (CIBC International Student Pay and Convera, formerly WU GlobalPay) who offer secure online portals for International Students to make payments for course/program fees, residence, health care and UHIP charges appearing on their [Student Account Online Statement](#).

These portals provide the following benefits:

- Easily make payments in your preferred currency;
- Access competitive foreign exchange rates;
- Multiple payment options; and
- Student support provided by the service provider.

You can compare both for payment options and rates, and choose the best one that meets your needs.



CIBC International Student Pay

**convera** Convera

As an international student, you may pay your tuition via:

- ❖ **Convera**
- ❖ **CIBC International Student Pay**
- This allows you to pay in your preferred currency from your preferred bank account



# CIBC International Student Pay



International Student Pay provides an interactive platform for students to pay their fees to York University in their preferred currency using our competitive FX rates from anywhere in the world, at any time



### Enhanced Student Experience

Pay your fees to York University in your preferred currency using our quick and easy [portal](#).



### Competitive Foreign Exchange Rates

With [CIBC International Student Pay](#), you have access to competitive foreign exchange rates offered exclusively to York University students.



### Trusted Partner

Strong partnership between York University and CIBC for processing your payments and refunds.



### End-to-End Support

[CIBC International Student Pay](#) provides payment status updates and reminders to facilitate timely payment. We offer 24/7 support via [studenthelp@cibc.com](mailto:studenthelp@cibc.com).

### Methods of Payment Available

CIBC offers 8 different payment methods to students and payers

-  **Bank Wire**
-  **VISA Card**
-  **Mastercard**
-  **EFT**
-  **ACH**
-  **China Union Pay**
-  **WeChat**
-  **AliPay**

# WIN \$300!

Pay your tuition through CIBC International Student Pay and enter for a chance to win a **\$300** Prepaid card!

- 1** Pay through **CIBC International Student Pay**
- 2** Receive an email confirmation once your payment has been processed
- 3** Enter before **September 10** for a chance to win!

Make a payment between **August 01-September 10** and you will automatically enter the draw.

**5 cards to be won** - winners will be announced on **September 25**.

# Add/Drop Dates

## ✓ Add/Drop Deadlines

	FALL (TERM F)	YEAR (TERM Y)	WINTER (TERM W)
Last date to add a course <b>without permission</b> of instructor (also see Financial Deadlines)	September 20	September 20	January 22
Last date to add a course <b>with permission</b> of instructor (also see Financial Deadlines)	September 28	September 28	January 31
Drop deadline: Last date to drop a course without receiving a grade (also see Financial Deadlines)	November 8	February 8	March 11
Course Withdrawal Period (withdraw from a course and receive a grade of “W” on transcript – see note below)	November 9 - December 5	February 9 - April 8	March 12 - April 8

# Refund Dates

	TERM F	TERM Y	TERM W	TERM WL	TERM WS
COURSE TERM DATES	SEP 6 - DEC 20	SEP 6 - APR 25	JAN 8 - APR 25	JAN 22 - APR 19	JAN 8 - AUG 14
<b>100%</b>	Up to and including Sep 12	Up to and including Sep 12	Up to and including Jan 14	Up to and including Jan 28	Up to and including Jan 14
<b>80%</b>	Sep 13 - 19	Sep 13 - 19	Jan 15 - 21	Jan 29 - Feb 4	Jan 15 - 21
<b>70%</b>	Sep 20 - 26	Sep 20 - 26	Jan 22 - 28	Feb 5 - 11	Jan 22 - 28
<b>60%</b>	Sep 27 - Oct 3	Sep 27 - Oct 3	Jan 29 - Feb 4	Feb 12 - 18	Jan 29 - Feb 4
<b>50%</b>	Oct 4 - 10	Oct 4 - 10	Feb 5 - 11	Feb 19 - 25	Feb 5 - 11
<b>40%</b>	Oct 11 - 17	Oct 11 - 17	Feb 12 - 18	Feb 26 - Mar 3	Feb 12 - 18
<b>30%</b>	Oct 18 - 24	Oct 18 - 24	Feb 19 - 25	Mar 4 - 10	Feb 19 - 25
<b>20%</b>	Oct 25 - Oct 31	Oct 25 - Oct 31	Feb 26 - Mar 3	Mar 11 - 17	Feb 26 - Mar 3
<b>10%</b>	Nov 1 - 7	Nov 1 - 7	Mar 4 - 10	Mar 18 - 21	Mar 4 - 10
<b>0%</b>	Nov 8 onward	Nov 8 onward	Mar 11 onward	Mar 22 onward	Mar 11 onward

# Fall 2023 International and Exchange Student Orientation

## Shopping Essentials with York International

- ▶ Sunday, August 27
- ▶ 12:00pm – 5:00pm

Join us on some shopping trips to purchase all the essentials you may need. Round trips from York University's Keele campus to nearby shopping centers will be organized for new international students.

You will need to [register!](#)

Registration ends August 14 at 9am.

# Fall 2023 International and Exchange Student Orientation

## International and Exchange Student Orientation

- Monday, August 28
- 8:30am – 1:00pm

Join us in-person for an incredible opportunity to meet fellow international students, build community, and to learn all about important resources and services available to you at York University!

You will need to [register](#)!  
Registration ends August 14 at 9am.

# Fall 2023 International and Exchange Student Orientation

## International and Exchange Student Orientation (Alternate Day 1)

- ▶ *\*This is open only for new incoming international students who are arriving at York University after August 28th.\**
- ▶ Friday, September 8
- ▶ 10:00am – 3:00pm

Join us in-person for an incredible opportunity to meet fellow international students, build community, and to learn all about important resources and services available to you at York University!

- ▶ You will need to [register](#)!
- ▶ Registration ends August 25 at 9am.

## International and Exchange Student Orientation (Alternate Day 2)

- ▶ *\*This is open only for new incoming international students who are arriving at York University after September 8th.\**
- ▶ Thursday, September 14
- ▶ 10:00am – 3:00pm

Join us in-person for an incredible opportunity to meet fellow international students, build community, and to learn all about important resources and services available to you at York University!

- ▶ You will need to [register](#)!
- ▶ Registration ends August 31 at 9am.

# Faculty of Graduate Studies (FGS)

## **GRAD@YORK: NAVIGATING GRAD SERVICES BEYOND YOUR PROGRAM!**

- ▶ Tuesday, September 5<sup>th</sup>
- ▶ 12:00pm – 1:30pm

This event will be an opportunity for you to meet with our FGS team and campus partners, to learn about a variety of resources and services available to support your graduate journey.

[Register here!](#)



# Immigration

Samantha Yan

**INTERNATIONAL STUDENT ADVISOR & IMMIGRATION SPECIALIST**

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# Agenda

- Introduction of International Student Advisors
- Documents required for entry
- What to expect on arrival
- Tips on entry examination
- Things to check for study permit

**Pre-Arrival Webinar-Arriving at the Canadian Border**

**August 3, 2023, 9AM EST**

**Sign up via the York International Calendar**

# Introduction

Your international student advisors are all licensed to provide immigration advice.

We can help with questions on:

- Study permits
- Visa/eTA
- On/off campus work authorization
- Work permits
- Permanent residence, etc

***Only a licensed person can give immigration advice.***

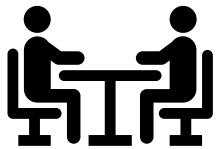
## Need immigration help?



Bookmark and check the [YI events calendar](#) regularly for specific workshops for new international students and virtual drop-in advising sessions where you can ask quick questions. **Drop-in advising is currently the best and fastest way to get in touch with an International Student Advisor and Immigration Specialist.**



Visit York International's [Immigration Application Resources](#) webpage where you will find important information resources applicable to your status as an international student in Canada.



Meet with an advisor at our office at 200 York Lanes during advisor hours. You can join the advising queue via [QLess](#) and wait where you like. No appointment is needed.



We encourage students to attend drop-in virtual advising so that we can speak with you directly to share information that you need. However, you may also reach us by email at [iadvisor@yorku.ca](mailto:iadvisor@yorku.ca).

Website: <https://yorkinternational.yorku.ca/international-student-advising/>

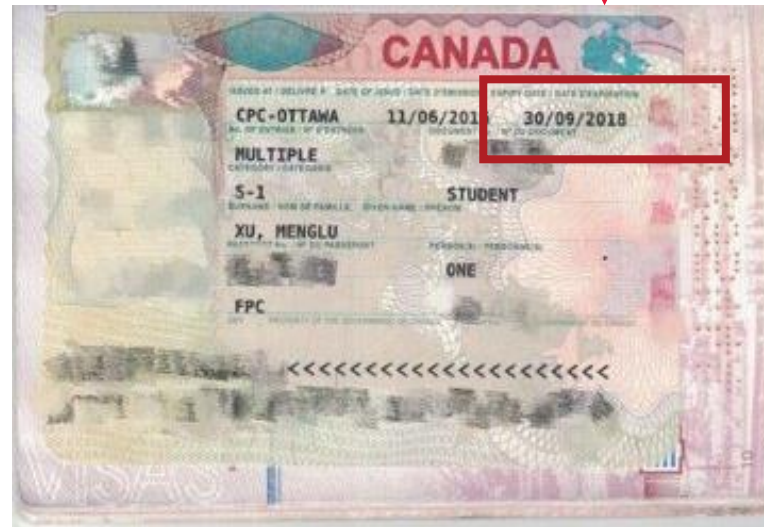
# Important Documents

## ➤ Letter of Introduction (LOI)



## Temporary Resident Visa

Check the expiry date!



## Study Permit



⬆⬆ Do not finalize your travel plans until you have received your ⬆⬆  
Letter of Introduction and Temporary Resident Visa.

# Documents to Carry With You

HAVE THE FOLLOWING DOCUMENTS READILY AVAILABLE. **DO NOT** PLACE THEM IN YOUR CHECKED LUGGAGES:

- Passport
- Letter of Introduction (AKA Port of Entry Letter)
- Temporary Resident Visa (TRV) or Electronic Travel Authorization (eTA)
- York University **offer of acceptance letter** OR **proof of enrollment** if you have begun your program remotely
  - Your letter of Acceptance can be downloaded under “admission letter” on [MyFile](#)
  - Your proof of enrollment can be downloaded [here](#)
- **Proof that you have enough money to support yourself during your stay**
  - Clear and legible printouts of bank statements, GIC, etc.
  - Scholarship letters
  - If you have prepaid your tuition, you can download and print your [student account statement](#) online
- Valid immigration medical results ([if you need one](#))
- Address where you will be staying and important phone numbers
- Travel and health insurance to cover your trip to Canada (optional)
- Medical and immunization records (optional)
- Some cash in Canadian Dollars (optional)

## Reminders

1. Scan, take photos, or make photocopies of your important documents.
2. Be sure to have access to your *Passport York* and *MyFile*.

# What to expect when you arrive in Canada

- Due to peak travel season, you may experience longer border processing wait times in order to complete all necessary paperwork.
- All passengers must complete entry examination at customs before proceeding to baggage claim area.
- A border services officer (BSO) will direct you to where you need to go to complete your study permit application. Some airports have a special processing area for international students arriving in Canada. Please watch for signage that may be directing you to this designated area.
- At entry examination, you may be asked basic questions about your identity, citizenship, residency, purpose of entry, length of stay, etc. and you could also be asked more in-depth questions about your eligibility and admissibility.
- Study permit is issued at the conclusion of entry examination.

# Tips on entry examination

➤ **Answers questions asked by the officer truthfully.**

- Familiarize yourself with your own application.
- Only answer what was asked and to the point.
- If you do not know the answer or are unsure, say “I think...” or “I am not sure”.

➤ If you do not understand the question or did not hear the question properly, you can ask the officer to repeat or rephrase.

➤ Have your documents readily accessible to help streamline the examination.

➤ Be respectful and cordial.





# Things to check for on study permit

- Check your study permit carefully and inform the CBSA Officers of any mistakes immediately.
- Your study permit is *usually* valid until the end of your program plus 90 days, or until your passport expires. **\*IRCC Officers have the discretion to determine the length of your authorized stay.**
- **Have a reminder system for your study permit and visa expiry dates and be sure to extend them before they expire!**
- If you need to make changes or corrections to your study permit after entry, you must apply to change or amend your study permit.

Check your personal information carefully

Know your expiry date!

Check the conditions for work authorization

The image shows a sample of a Canadian Study Permit (Form IMM 1442B) with a large red 'SAMPLE' watermark. Three red arrows point to specific sections of the form:

- The first arrow points to the 'CLIENT INFORMATION/INFORMATION DU CLIENT' section, which includes fields for Name, Date of Birth, Sex, Country of Birth, Country of Citizenship, and Travel Document Number.
- The second arrow points to the 'ADDITIONAL INFORMATION/INFORMATION SUPPLÉMENTAIRE' section, specifically the 'Expiry Date/Date d'expiration' field, which is marked as '30'.
- The third arrow points to the 'Conditions' section, which lists rules such as 'MUST LEAVE CANADA BY...', 'NOT VALID FOR EMPLOYMENT...', and 'MAY ACCEPT EMPLOYMENT ON OR OFF CAMPUS...'

At the bottom of the form, it states: '\*\*\*THIS DOES NOT AUTHORIZE RE-ENTRY/CECI N'AUTORISE PAS LA RÉ-ENTRÉE\*\*\*' and 'THIS FORM HAS BEEN ESTABLISHED BY THE MINISTER OF IMMIGRATION, REFUGEES AND CITIZENSHIP CANADA - THIS DOCUMENT IS THE PROPERTY OF THE GOVERNMENT OF CANADA'.

# University Health Insurance Plan

Liuqing Chen

INTERNATIONAL STUDENT SERVICES COORDINATOR

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# Students' Total Health Coverage

## UHIP

- › Administered by York International
- › A mandatory health plan covering basic medical costs:
  - Hospital service
  - Clinic visits
  - Lab services
  - Emergency services
  - Etc.

***UHIP is mandatory for all international students in Ontario.***



## Extended Health Plan

- › Administered by the student union
- › Not mandatory, covering healthcare services that NOT covered by UHIP:
  - Dentist
  - Prescription medication
  - Massage therapy
  - Etc.
- ***Most foreign health insurance coverages might not cover everything.***

# University Health Insurance Plan (UHIP)

## Basic Health Coverage

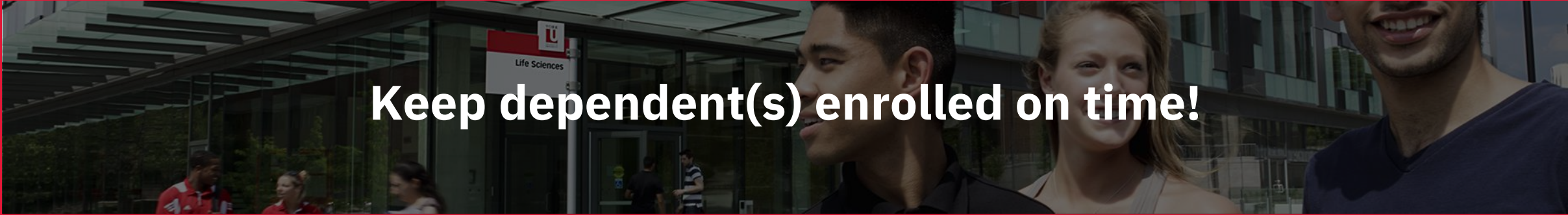
UHIP  
RAMU

- › Mandatory healthcare plan covering basic medical costs. Specifically tailored for international students to provide them with similar coverage to the government healthcare plan (OHIP)
- › Eligible for coverage:
  - International degree students registered as active
  - Exchange students
  - Students in DIAC program
  - IVRT
  - Some visiting scholars
  - Dependent(s) of students/scholars listed above
- › Cost: \$63 per month (per person)
- › Coverage period for 2023-2024: September 1, 2023 to August 31, 2024
- › Eligible students **are automatically enrolled and renewed**
- › Dependents, IVRTs, and visiting scholars **are NOT automatically enrolled and renewed – please apply manually**

# What does UHIP cover?

- Hospital services in Ontario;
  - Physician's services (family doctor/GP/specialist);
  - Eye and vision care (limited);
  - Services by other practitioners (pre-approval may needed);
  - Diagnostic and lab services;
    - X-Rays
    - Ultrasounds/sonograms
    - Bloodwork
  - Ambulance in Ontario;
  - Oral and maxillofacial surgery (pre-approval needed);
  - Emergency services outside of Ontario / out of Canada (limited).
- 
- **Full list and details available on [UHIP website](#)**





## Keep dependent(s) enrolled on time!

### UHIP COVERAGE FOR INTERNATIONAL STUDENTS' DEPENDENT(S) IS MANDATORY

- Adding coverage for dependent(s) is mandatory and must be done within 30 days of their arrival in Canada
    - Or a **\$500 late fee** will apply per UHIP policy
  - Renewing coverage for dependent(s) is also mandatory and must be done within 30 days of their coverage expiry date (see coverage card),
    - Or a **\$500 late fee** will apply per UHIP policy
- 
- *For example, your coverage ends on August 31, 2024. Your dependent(s) coverage has the same coverage period as yours. At the beginning of the Fall 2024 term, your coverage will be renewed automatically, but your dependent(s)' **will not**. You need to renew their coverage using the UHIP Application Form **before September 30, 2024**.*

# Extended Health Plan

- Eligible students may be enrolled automatically – check with the admin
- Provides coverage for medical costs not covered by UHIP:
  - Prescription medication;
  - Dentist;
  - Chiropractor;
  - Eyeglasses;
  - Psychologist;
  - Massage therapy;
  - Etc.
- Health coverage provided by employers are typically extended health plan.

## UNDERGRADUATE

York Federation of students  
(YFS)



Email:

[healthplan@yfs.ca](mailto:healthplan@yfs.ca) for more information and help

## GRADUATE (NON-TA)

York University Graduate  
Student Association (YUGSA)



Email:

[health@yugsa.ca](mailto:health@yugsa.ca) for more information and help

## GRADUATE (TA)

CUPE 3903



Email:

[ehb3903@gmail.com](mailto:ehb3903@gmail.com) for more information and help

# Available Support at York University

Sharneela Aarin Inesa  
Orientation and Transition Student Coordinator

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- York International
- Academic Advisors
- Student Support & Advising
- ESL OLC
- Career Centre
- Academic Resources (PASS, SNACK, SPARK)
- SCHW



# Available Support at York University

## York International

York International is here to assist all international students, as well as domestic and international students who wish to study or work abroad. We provide services such as immigration advising, UHIP information, and study abroad information. We also provide various types of programming that supports international students throughout their time at York University.

## Academic Advisors

Academic advisors are knowledgeable experts who can guide students with necessary information and resources to succeed in their academic careers and enable students to make the right academic decisions.

## Student Support & Advising

Academic Advising is a key service that provides students the opportunity to work closely with a knowledgeable expert and access the information and guidance they need to succeed in their academic careers. It is also a support resource that enables students to speak with advisors who can help them make the right academic decisions.

## ESL OLC

The ESL OLC can help you improve your English language skills. We offer support for reading, writing, speaking and writing essays in English. Our experts are ready to help you better understand your assignments, expand your vocabulary and learn English grammar.

# Available Support at York University

## Career Centre

If you are looking for a job or wondering about exploring career options, the Career Centre has several networking events and webinars to help students explore careers and job search. You can find additional resources on their website, speak with a peer at the career lounge or book an appointment with a career professional to further help you plan your career.

## Academic Resources (PASS, SNACK, SPARK)

**PASS:** Peer-Assisted Study Sessions

**SNACK:** Student Numeracy Assistance Centre at Keele

**SPARK:** Student Papers & Academic Research Kit

## Student Counselling, Health, & Well-being (SCHW)

SCHW's dynamic team of health care professionals, peer health educators, and support staff collaborate to provide a range of health and well-being services that foster academic success, student development and an engaged community at York University. The services available are:

- Keep.me Safe
- Good2Talk
- Virtual Health Clinic

# Questions & Answers

# Upcoming Webinars:



**Arriving at the Canadian Border**



**Ask me Anything (AMA) with  
International Student Ambassadors**





**Supports at YU**





# FOLLOW US

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**INTERNATIONAL**

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